



# BOARD STANDING COMMITTEE AGENDA

MENDOCINO COUNTY  
BOARD OF SUPERVISORS  
501 LOW GAP ROAD, ROOM 1010  
UKIAH, CA 95482

CARRE BROWN  
First District

JOHN McCOWEN  
Second District

TOM WOODHOUSE  
Third District

DAN GJERDE  
Fourth District

DAN HAMBURG  
Fifth District

CARMEL J. ANGELO  
Chief Executive Officer/Clerk of the Board

KATHARINE L. ELLIOTT  
Acting County Counsel

## HEALTH AND HUMAN SERVICES COMMITTEE

MONDAY, FEBRUARY 8, 2016 • 9:00 A.M. • BOARD OF SUPERVISORS CHAMBERS

COMMITTEE MEMBERS: SUPERVISORS JOHN McCOWEN AND TOM WOODHOUSE

### ORDER OF AGENDA



- (1) **UPDATE ON THE MENDOCINO COUNTY ANIMAL SHELTER**  
*(Referred from the January 5, 2016, Board of Supervisors meeting)*
- (2) **DISCUSSION AND POSSIBLE RECOMMENDATION REGARDING DATES FOR THE KEMPER CONSULTING GROUP MENTAL HEALTH REVIEW BY THE BOARD OF SUPERVISORS**  
*(Referred from the January 12, 2016, Board of Supervisors meeting)*
- (3) **PRESENTATION BY HNSA DIRECTOR STACEY CRYER AND POSSIBLE DIRECTION REGARDING RECENT REPORTS RELATED TO BEHAVIORAL HEALTH SERVICES IN MENDOCINO COUNTY**  
*(Referred from the January 12, 2016, Board of Supervisors meeting)*
- (4) **DISCUSSION AND POSSIBLE RECOMMENDATION REGARDING THE LONG VALLEY HEALTH CLINIC TELEPSYCHIATRY PROGRAM**  
*(Referred from the February 2, 2016, Board of Supervisors meeting)*
- (5) **DISCUSSION AND POSSIBLE RECOMMENDATION TO SET THE HEALTH AND HUMAN SERVICES COMMITTEE 2016 MEETING SCHEDULE**  
*(Referred from the January 5, 2016, Board of Supervisors meeting)*
- (6) **OTHER BUSINESS:**
  - a. Public Expression
  - b. Announcements/Other Business
  - c. Matters from Staff
  - d. Adjournment

#### AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Board Standing Committees comply with ADA requirements and upon request, will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodation to participate in the meeting should contact the Clerk of the Board's Office by calling (707) 463-4221 at least five days prior to the meeting.

#### PUBLIC EXPRESSION: (PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA)

- Members of the public are welcome to address the Committee on items not listed on the agenda and within the jurisdiction of the Committee. The Committee is prohibited by law from taking action on matters not on the agenda, but may ask questions to clarify the speaker's comment and/or briefly answer questions. The Committee limits testimony on matters not on the agenda to 3 minutes per person and not more than 10 minutes for a particular subject at the discretion of the Chair of the Committee.
- Individuals wishing to address the Committee under Public Expression are welcome to do so. If you wish to submit written comments, please provide information to the Clerk of the Board staff, located in the Administration Center, Room 1010.



**MENDOCINO COUNTY BOARD OF SUPERVISORS**  
**STANDING COMMITTEE AGENDA SUMMARY**

**AGENDA ITEM #1**

- Agenda Summaries must be submitted no later than *noon* Thursday, 10 days prior to the meeting date (along with electronic submittals)
- Send 1 complete original single-sided set and 1 photocopy set
- Transmittal of electronic Agenda Summaries, records, and supporting documentation must be emailed to: [cob@co.mendocino.ca.us](mailto:cob@co.mendocino.ca.us)
- Electronic Transmission Checklist:  Agenda Summary  Supp. Doc.  If applicable, list other online information below

**TO:** Health and Human Services Committee      **DATE:** January 29, 2016

**FROM:** Executive Office      **MEETING DATE:** February 8, 2016

**CEO RESOURCE/CONTACT:** Carmel J. Angelo      **PHONE:** 463-4441      Present       On Call   
**DEPARTMENT RESOURCE/CONTACT:** Stacey Cryer      **PHONE:** 463-7774      Present       On Call

Time Allocated for Item: 1 hour

■ **AGENDA TITLE:** Update on the Mendocino County Animal Shelter (*Referred from the January 5, 2016, Board meeting*)

■ **PREVIOUS BOARD/BOARD COMMITTEE ACTIONS:** In 2014, the Mendocino County Grand Jury issued a report on Mendocino County HHSA Animal Care Services. As a part of the report the Grand Jury recommended integrating Animal Care Services and Animal Control back into one department. The Board directed staff to bring the item back in February 17, 2015 with recommendations. On February 17, 2015, the Board of Supervisors affirmed that Animal Care Services remain under the Health and Human Services Agency (HHSA) and that the HHSA may pursue alternative arrangements as it deems to be in the best interests of Animal Care Services, and that any such alternative arrangements be brought before the Board of Supervisors for approval.

■ **SUMMARY OF REFERRAL:** Based on the Board’s direction, on June 29, 2015 the County issued a Request for Proposal (RFP No. 34-15) announcing its intent to establish a contract for Animal Care Services and Shelter Management. Proposals were due August 4, 2015, and have been under review since that time.

At the January 5, 2016, Board meeting, the Board directed that the status of the Animal Shelter be the first order of business for the Health and Human Services Agency Standing Committee. Additionally, the CEO has been providing the Board with updates regarding the Animal Shelter RFP process via the CEO report, with the most recent update presented during the January 12, 2016, Board meeting.

- **SUPPLEMENTAL INFORMATION AVAILABLE ONLINE AT:**
- **ADDITIONAL INFORMATION ON FILE WITH THE CLERK OF THE BOARD (CHECKED BY COB IF APPLICABLE):**

FISCAL IMPACT:			
Source of Funding	Current F/Y Cost	Annual Recurring Cost	Budgeted in Current F/Y
N/A	N/A	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>

■ **SUPERVISORIAL DISTRICT:** 1  2  3  4  5  All

■ **STAFF RECOMMENDATION:** Receive the update from staff on the status of the Mendocino County Animal Shelter.

■ **CEO REVIEW (NAME):** Janelle Rau, Deputy CEO      **PHONE:** 463-4441

**COMMITTEE ACTION**  Yes  No      **ACTION:** \_\_\_\_\_

ANIMAL CARE SHELTER STATISTICS

**License Compliance and License Sold**

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	TOTALS
LICENSES SOLD	13390	11169	10831	10602	16854	13388	12239	11304	9621	11488	11236	9863	141985
CURRENT LICENSES	10953	10061	9740	8963	9474	9328	9983			9738	9423	9593	97256
LICENSE COMPLIANCE %										48.19%	46.63%	43.69%	46.17%

**Outcome Type Trends**

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	TOTALS
ADOPTION CAT/DOGS	536	743	837	868	1057	822	680	821	806	745	756	861	8996
EUTHANIZED	1531	1428	901	1042	818	494	562	487	519	594	518	431	7794
TRANSFERS	282	490	571	701	1031	953	1045	740	719	365	322	475	7412
RETURNED TO OWNER	427	422	400	475	570	515	502	462	539	561	610	502	5558
DIED	88	57	23	36	55	20	48	54	46	35	30	45	449
DISPOSALS	693	654	649	515	550	422	363	212	154	104	91	133	3847
MISSING/LAB/STOLEN	24	15	10	17	8	2	14	9	5	0	3	13	96
<b>TOTALS</b>	<b>3581</b>	<b>3809</b>	<b>3,391</b>	<b>3654</b>	<b>4089</b>	<b>3228</b>	<b>3214</b>	<b>2785</b>	<b>2788</b>	<b>2404</b>	<b>2330</b>	<b>2460</b>	<b>34152</b>

**Munis Revenue Report Totals**

	2007-2008	2008-2009	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	TOTALS
License 822100	\$ 183,677	\$ 244,688	\$ 284,145	\$ 301,389	\$ 325,860	\$ 317,809	\$ 317,101	\$ 296,471	\$ 2,271,140
Humane Services 826240	\$ 113,851	\$ 142,874	\$ 138,066	\$ 137,143	\$ 161,474	\$ 168,809	\$ 172,082	\$ 153,453	\$ 1,187,751
Incinerator Fees 826241	\$ 8,521	\$ 9,765	\$ 10,518	\$ 13,759	\$ 10,063	\$ 7,405	\$ 5,250	\$ 7,538	\$ 72,820
City Contracts 826242	\$ 165,521	\$ 93,436	\$ 113,582	\$ 90,690	\$ 89,687	\$ 117,764	\$ 30,375	\$ 83,142	\$ 784,197
Clinic Billing 826390	\$ 81,795	\$ 76,586	\$ 56,010	\$ 48,267	\$ 110,211	\$ 81,682	\$ 68,277	\$ 56,007	\$ 578,834
Other Sales 827600	\$ 11,341	\$ 10,636	\$ 282	\$ 355	\$ 392	\$ 87	\$ 256	\$ 923	\$ 24,272
827700								\$ 14,200	\$ 14,200
Donations 827707	\$ 2,243	\$ 3,822	\$ 3,187	\$ 2,101	\$ 3,612	\$ 2,017	\$ 2,377	\$ 1,591	\$ 20,950
Grant Revenue 827801	\$ -	\$ -	\$ -	\$ -	\$ 3,000	\$ 1,000	\$ -	\$ -	\$ 4,000
<b>TOTALS</b>	<b>\$ 566,949</b>	<b>\$ 581,807</b>	<b>\$ 605,790</b>	<b>\$ 593,704</b>	<b>\$ 704,299</b>	<b>\$ 696,573</b>	<b>\$ 595,717</b>	<b>\$ 613,325</b>	<b>\$ 4,958,163</b>

**Average Length of Stay**

	2009	2010	2011	2012	2013	2014	2015	TOTAL AVERAGE
Cats	27	27	33	39	31	40	47	35
Dogs	18	22	22	25	20	21	23	22
Other	8	7	16	14	7	10	8	10

**Surgery Days Per Year Totals**

Clinic	2007	2008	2009	2010	2011	2012	2013	2014	2015	<b>Totals</b>
Surgery Days	119	124	106	101	129	128	114	96	99	<b>1016 Total Surgery Days</b>
Total Surgeries Per year	1956	2057	1663	1172	1720	2063	1329	1304	1343	<b>14607 9 years of surgeries</b>

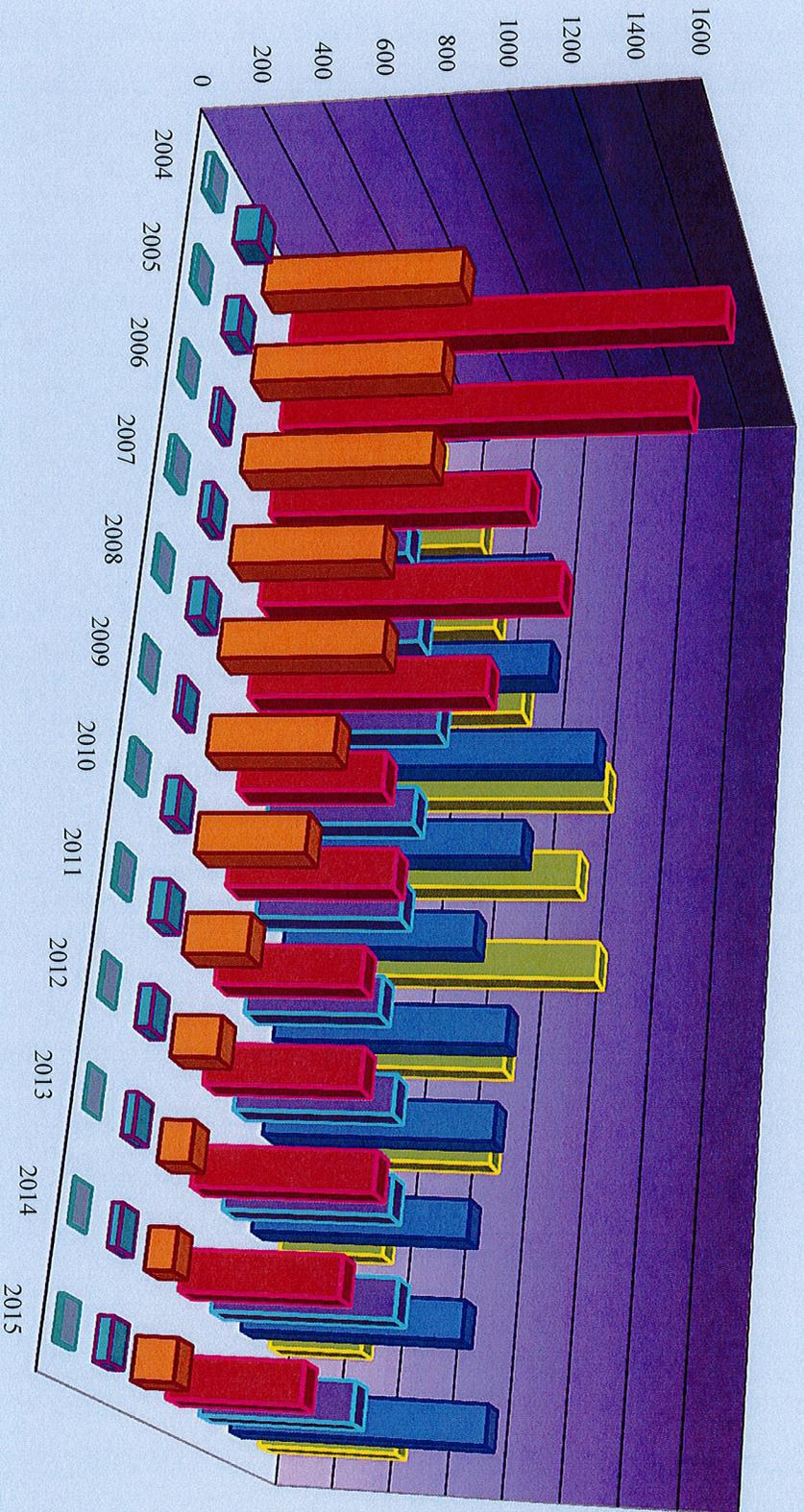
**Clinic Billing Summary**

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	TOTAL
AVAR	\$ 24,033	\$ 21,147	\$ 23,834	\$ 32,625	\$ 21,567	\$ 12,831	\$ 26,580	\$ 28,240	\$ 4,690	\$ 8,875	\$ 9,685	\$ 214,107
SNAP	\$ 19,024	\$ 23,505	\$ 33,563	\$ 29,882	\$ 21,285	\$ 12,465	\$ 19,780	\$ 34,280	\$ 24,955	\$ 24,930	\$ 14,680	\$ 258,349
HUMANE SOCIETY	\$ 9,219	\$ 8,522	\$ 4,931	\$ 3,335	\$ 4,940	\$ 5,225	\$ 5,670	\$ 6,740	\$ 8,115	\$ 7,110	\$ 5,425	\$ 69,232
BONES	\$ 548	\$ 1,415	\$ 1,031	\$ 1,645	\$ 1,430	\$ 590	\$ 3,060	\$ 3,335	\$ 1,595	\$ 690	\$ 720	\$ 16,059
MILO	\$ 2,520	\$ 332	\$ 527	\$ -	\$ 65	\$ 1,080	\$ 4,080	\$ 5,600	\$ 3,910	\$ 1,155	\$ 265	\$ 19,534
MISC RESCUE GROUP	\$ 110	\$ 295	\$ -	\$ 195	\$ 2,700	\$ 610	\$ 1,840	\$ 7,090	\$ 4,185	\$ 5,985	\$ 6,340	\$ 29,350
<b>TOTALS</b>	<b>\$ 55,454</b>	<b>\$ 55,216</b>	<b>\$ 63,886</b>	<b>\$ 67,682</b>	<b>\$ 51,987</b>	<b>\$ 32,801</b>	<b>\$ 61,010</b>	<b>\$ 85,285</b>	<b>\$ 47,450</b>	<b>\$ 48,745</b>	<b>\$ 37,115</b>	<b>\$ 606,631</b>

**Surgery Count Totals**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	TOTALS
AC Dogs	406	428	416	440	545	622	497	423	378		\$ 4,155
AC Cats	319	333	241	188	256	196	181	216	417		\$ 2,347
Rescue Animals	1231	1296	1006	544	919	1245	651	666	548		\$ 8,106
<b>All Animals</b>	<b>1956</b>	<b>2057</b>	<b>1663</b>	<b>1172</b>	<b>1720</b>	<b>2063</b>	<b>1329</b>	<b>1,304</b>	<b>1,343</b>		<b>\$ 14,607</b>

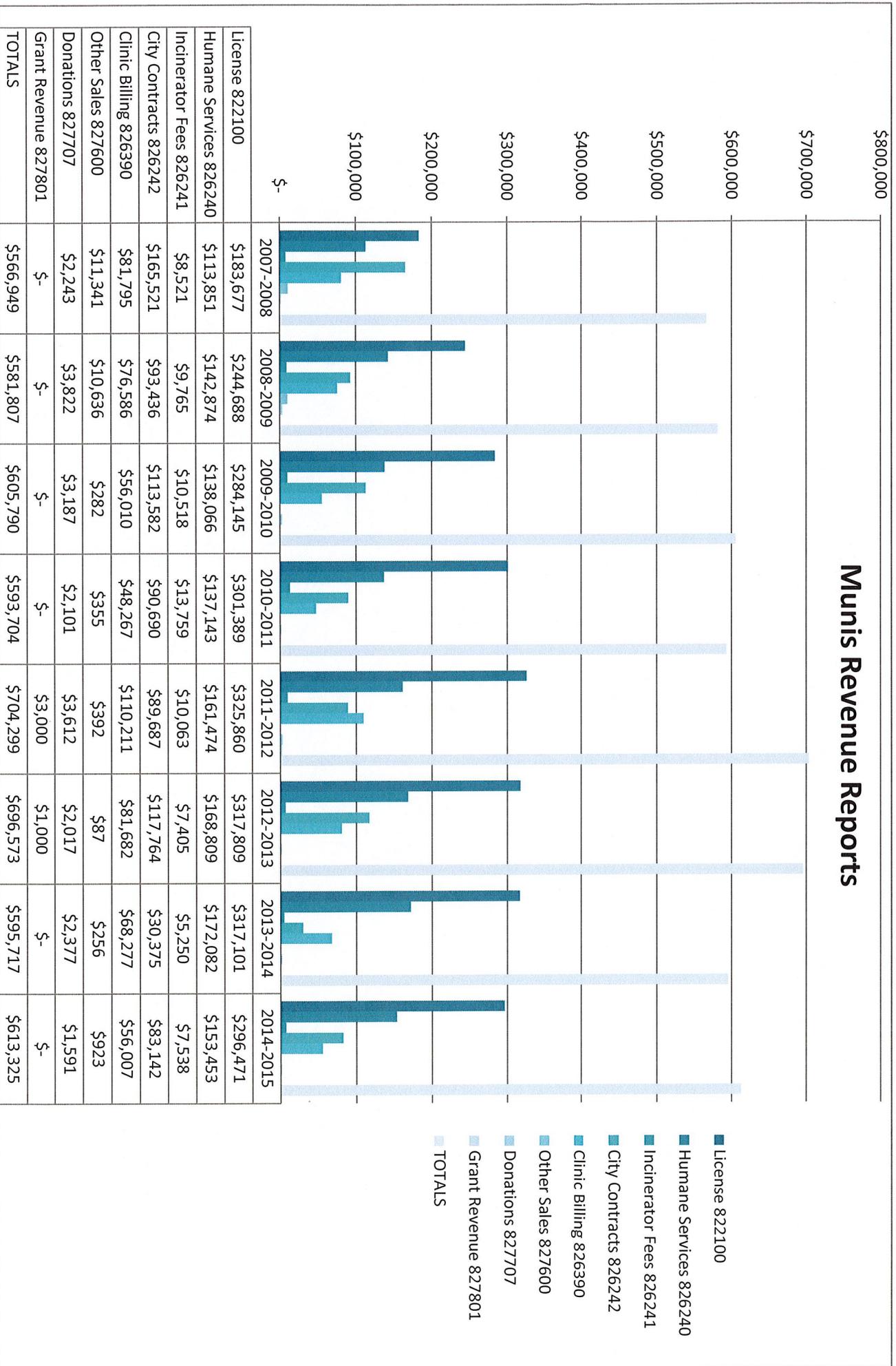
## OUTCOME TRENDS



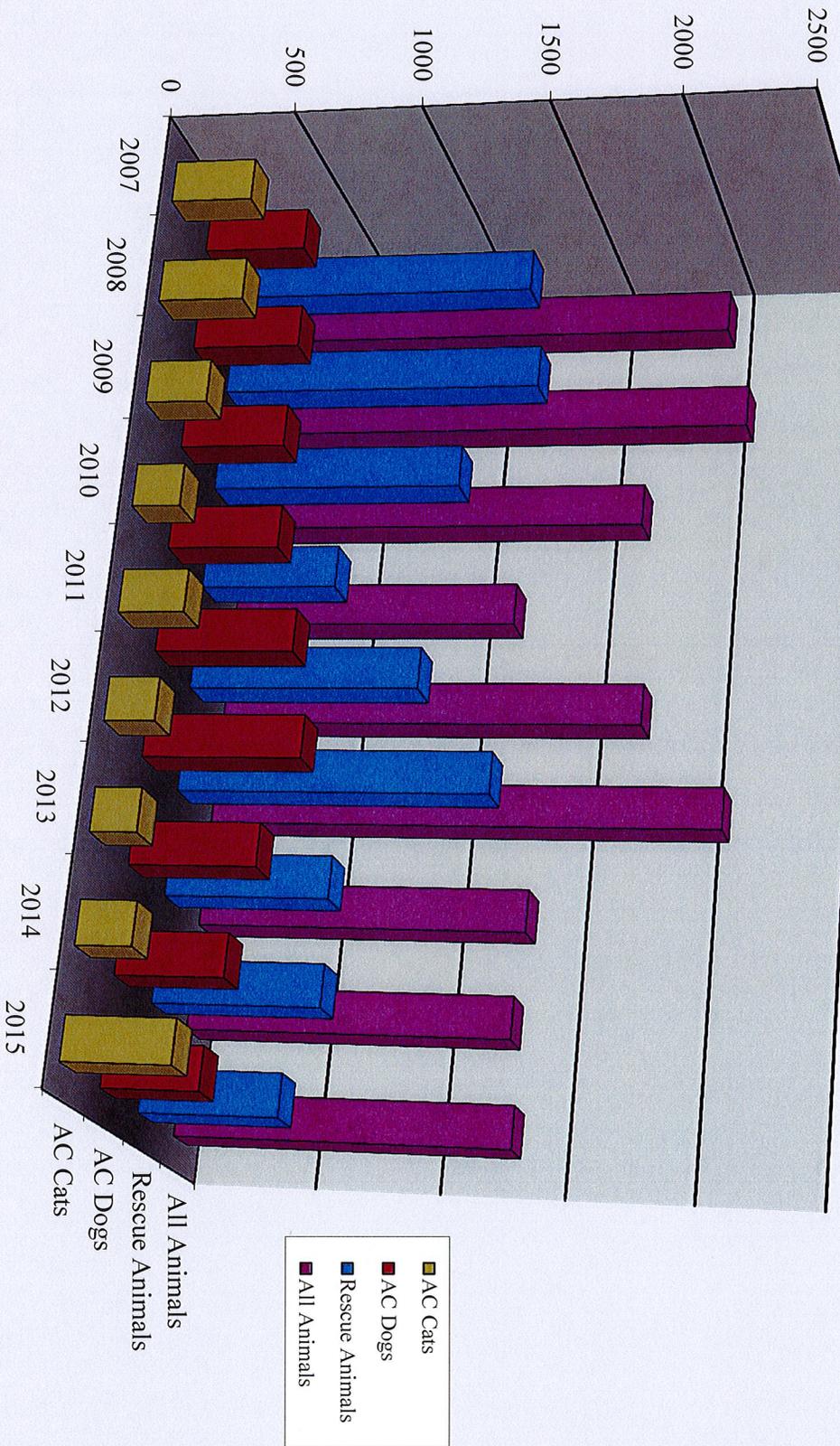
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
MISSING/LAB/STOLEN	24	15	10	17	8	2	14	9	5	0	3	13
DIED	88	57	23	36	55	20	48	54	46	35	30	45
DISPOSALS	693	654	649	515	550	422	363	212	154	104	91	133
EUTHANIZED	1531	1428	901	1042	818	494	562	487	519	594	518	431
RETURNED TO OWNER	427	422	400	475	570	515	502	462	539	561	610	502
ADOPTION CAT/DOGS	536	743	837	868	1057	822	680	821	806	745	756	861
TRANSFERS	282	490	571	701	1031	953	1045	740	719	365	322	475

- MISSING/LAB/STOLEN
- DIED
- DISPOSALS
- EUTHANIZED
- RETURNED TO OWNER
- ADOPTION CAT/DOGS
- TRANSFERS

## Munis Revenue Reports

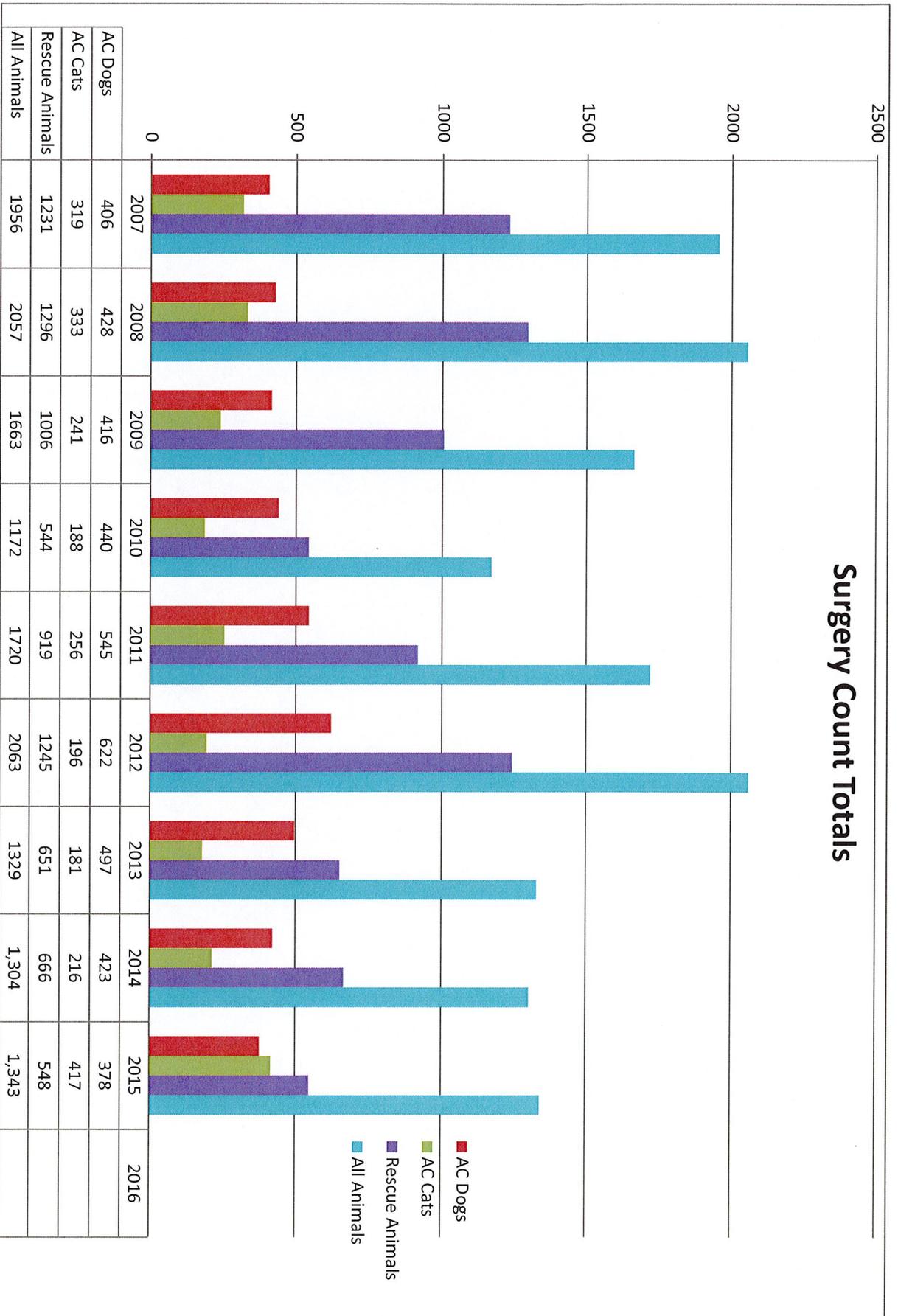


Surgery Count Totals

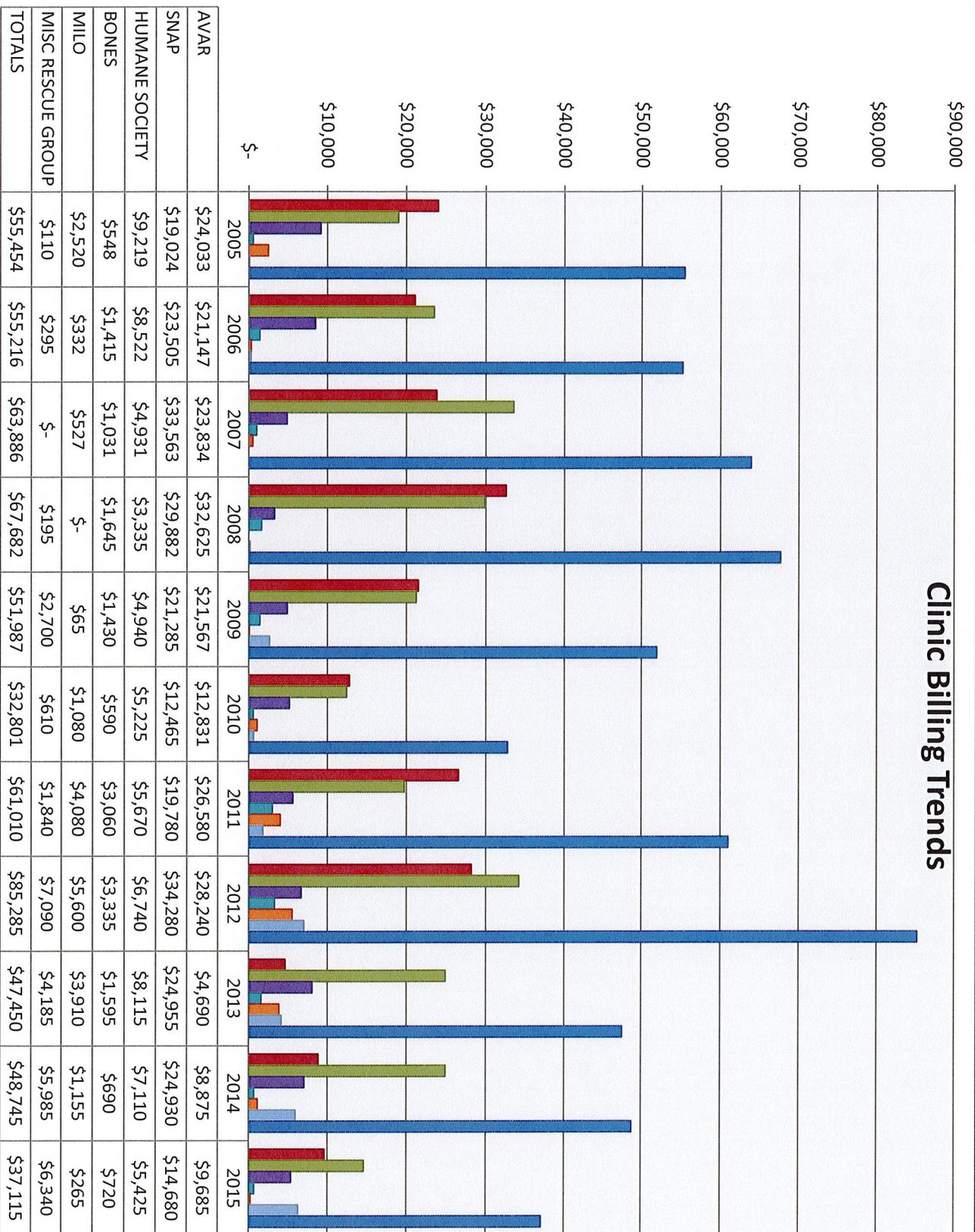


Year	AC Cats	AC Dogs	Rescue Animals	All Animals
2007	319	406	1231	1956
2008	333	428	1296	2057
2009	241	416	1006	1663
2010	188	440	544	1172
2011	256	545	919	1720
2012	196	622	1245	2063
2013	181	497	651	1329
2014	216	423	666	1,304
2015	417	378	548	1,343

## Surgery Count Totals



## Clinic Billing Trends



- AVAR
- SNAP
- HUMANE SOCIETY
- BONES
- MILO
- MISC RESCUE GROUP
- TOTALS



**MENDOCINO COUNTY BOARD OF SUPERVISORS  
STANDING COMMITTEE AGENDA SUMMARY**

**AGENDA ITEM #2**

- Agenda Summaries must be submitted no later than *noon* Thursday, 10 days prior to the meeting date (along with electronic submittals)
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- Electronic Transmission Checklist:  Agenda Summary  Supp. Doc.  If applicable, list other online information below

TO: Health and Human Services Committee DATE: January 29, 2016  
 FROM: Executive Office MEETING DATE: February 8, 2016  
 CEO RESOURCE/CONTACT: Carmel J. Angelo PHONE: 463-4441 Present  On Call

Time Allocated for Item: 15 min.

■ **AGENDA TITLE:** Discussion and Possible Recommendation Regarding Dates for the Kemper Consulting Group Mental Health Review to the Board of Supervisors  
*(Referred from the January 12, 2016, Board of Supervisors meeting)*

■ **PREVIOUS BOARD/BOARD COMMITTEE ACTIONS:** The Executive Office has updated the Board of Supervisors from time to time on progress of performing a review of Mendocino County’s mental health services.

■ **SUMMARY OF REFERRAL:** The Executive Office contracted with Lee Kemper Consulting Group to perform a review of Mental Health. This review was to focus on the provision of mental health services in Mendocino County and provide findings and recommendations for improvement in administrative, financial, and service delivery functions, including the contracts with administrative service organizations.

The final report from Kemper Consulting is expected to be presented to the Executive Office during the first week of February. In order to facilitate an in depth review of the report by the Board, staff is requesting that the HHSA Standing Committee recommend that the Board schedule a special meeting on February 16, 2016.

- **SUPPLEMENTAL INFORMATION AVAILABLE ONLINE AT:**
- **ADDITIONAL INFORMATION ON FILE WITH THE CLERK OF THE BOARD (CHECKED BY COB IF APPLICABLE):**

FISCAL IMPACT:			
Source of Funding	Current F/Y Cost	Annual Recurring Cost	Budgeted in Current F/Y
N/A	N/A	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>

■ **SUPERVISORIAL DISTRICT:** 1  2  3  4  5  All

■ **STAFF RECOMMENDATION:** Discuss scheduling dates for the presentation of the Kemper Consulting Group Mental Health review, recommending that the Board of Supervisors set a special meeting on February 16, 2016, at 1:30 to hear the presentation. Further, directing staff to report this recommendation to the Board of Supervisors at their February 9, 2016, Board meeting.

■ **CEO REVIEW (NAME):** Alan D. Flora, Assistant CEO PHONE: 463-4441

COMMITTEE ACTION  Yes  No ACTION: \_\_\_\_\_



**MENDOCINO COUNTY BOARD OF SUPERVISORS  
STANDING COMMITTEE AGENDA SUMMARY**

**AGENDA ITEM #3**

- Agenda Summaries must be submitted no later than *noon* Thursday, 10 days prior to the meeting date (along with electronic submittals)
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- Electronic Transmission Checklist:  Agenda Summary  Supp. Doc.  If applicable, list other online information below

**TO:** Health and Human Services Committee      **DATE:** February 3, 2016

**FROM:** Executive Office      **MEETING DATE:** February 8, 2016

**DEPARTMENT RESOURCE/CONTACT:** Stacey Cryer      **PHONE:** 472-2333      Present       On Call   
**CEO RESOURCE/CONTACT:** Janelle Rau      **PHONE:** 463-4441      Present       On Call

Time Allocated for Item: 20 Min

■ **AGENDA TITLE:** **Presentation by HHS Director Stacey Cryer and Possible Direction Regarding Recent Reports Related to Behavioral Health Services in Mendocino County**

■ **PREVIOUS BOARD/BOARD COMMITTEE ACTIONS:** On January 12, 2016 the Board of Supervisors referred this item to the Health and Human Services Standing Committee.

■ **SUMMARY OF REFERRAL:** This item was referred to the Health and Human Services Standing Committee to provide Director Cryer an opportunity to present factual information on recent reports regarding local behavioral health programs. Please see the attachment from Director Cryer for additional information.

Recent reports include:

1. External Quality Review (EQR) of the Mendocino County Mental Health Plan (MHP) Medi-Cal managed programs;
2. Children’s Assessment Needs Survey (CANS), a component of the EQR;
3. Katie A. Screening Process Improvement (Katie A), a component of the EQR;
4. Tri-ennial Review;
5. California Department of Public Health (CDPH) Partial Hospitalization Plan (PHP) audit.

■ **SUPPLEMENTAL INFORMATION AVAILABLE ONLINE AT:**

■ **ADDITIONAL INFORMATION ON FILE WITH THE CLERK OF THE BOARD (CHECKED BY COB IF APPLICABLE):**

FISCAL IMPACT:			
Source of Funding	Current F/Y Cost	Annual Recurring Cost	Budgeted in Current F/Y
n/a	n/a	n/a	Yes <input type="checkbox"/> No <input type="checkbox"/>

■ **SUPERVISORIAL DISTRICT:** 1  2  3  4  5  All

■ **STAFF RECOMMENDATION:** Receive the presentation from Director Cryer regarding recent reports related to behavioral health services in Mendocino County, accept public comment, discuss, and provide direction to staff.

■ **CEO REVIEW (NAME):** Janelle Rau, Deputy CEO

**PHONE:** 463-4441

**COMMITTEE ACTION**  Yes  No

**ACTION:** \_\_\_\_\_

## **Mental Health Audits Summary 2015**

### External Quality Review (EQR)

The Federal Department of Health and Human Services (DHHS), Centers for Medicare and Medicaid Services (CMS) requires annual external reviews of State Medicaid (Medi-Cal) Managed Care programs. The purpose of the review is to review performance measures, to validate performance improvement projects, to review the Health information system capabilities, to validate State and County consumer satisfaction surveys, and to identify significant changes, strengths, and opportunities for improvement.

Behavioral Health Concepts, Inc. was the External Quality Review Organization (EQRO) this year and evaluated Mendocino County Mental Health Services on September 29, 2015. The review showed that Mendocino County served a total of 1,462 Medi-Cal beneficiaries the prior year.

Mendocino County conducts two Performance Improvement Projects each year which are reviewed by the EQRO. This year the Clinical Project was to use the Child and Adolescent Needs and Strengths (CANS) assessment tool to measure improvement in care and as a tool to inform changes needed in care related to “treating to target”. The Non-clinical Project was a review and improvement of the screening procedures and tools related to the Katie A, Mental Health services. Overall the reviewers found that the Projects improved access to care, improved timeliness of services, improved quality of care, and supported growth and improved consumer outcomes.

The Mental Health System was reviewed for performance and quality management in key components and found to be fully compliant with all but two, those two areas were found to be partially in compliance. The Information System review was found to be partially present in all areas. The reviewers found no barriers to conducting their review.

The full report can be found online at: <http://www.co.mendocino.ca.us/hhsa/bhrs/qaqi.htm>

### Performance Improvement Projects (PIP) – Part of EQRO Report

Performance Improvement Projects (PIPs) are designed to assess and improve processes or outcomes of care in a structured manner that follows a methodology outlined by Centers for Medicare and Medicaid Services (CMS). Each year two PIPs are completed one with a clinical focus, and one with a non-clinical focus.

*Clinical PIP - Child and Adolescent Needs and Strengths (CANS)*

Mendocino County evaluated and improved the process for using the Child and Adolescent Needs and Strengths (CANS) assessment tool for our Clinical PIP. The CANS tool has been used by the Youth System of Care for several years.

The study proposed that by reviewing the CANS results more regularly with consumers, and in supervision, that there would be an increase in improvement and satisfaction with services. Through the study, data was reviewed monthly as opposed to annually. Discrepancies between CANS and Global Assessment of Functioning (GAF) scores were identified earlier, and reviewed and discussed as part of supervision. CANS scores were reviewed with consumers as part of treatment. Consumers reflected that they felt more engaged in treatment, as they could see change or lack thereof resulting from treatment, and adjustments were made accordingly.

The Clinical Performance Improvement Project resulted in improved client outcomes, improved protocols and procedures for supervision and monitoring services. The study group had 64.9% of clients showing an improvement in their scores through the changes implemented, which was a 14.8% improvement over the control group. Improvements are attributed to a more focused outcome based care model that “treats to target” symptoms, and is responsive to client need.

#### *Non-Clinical PIP – Katie A Screening Process*

Mendocino County evaluated the Katie A Screening processes for our Non-Clinical PIP. Mendocino County Child Welfare Services and Behavioral Health and Recovery Services (BHRS) work collaboratively on the Katie A Wraparound program that provides mental health services to children and families when children are at risk of out of home placement. Child Welfare Services refer clients to the program and the Behavioral Health team screens the client for criteria. Clients that meet the Katie A eligibility criteria or may need mental health services are referred to the Mental Health Children and Youth System of Care. The screening process had been designed to be completed by a clinician and completed within 30 days. BHRS identified that approximately half or less of potentially eligible families were not receiving the Intensive Care Coordination services due to problems being screened in a timely manner.

Through the Non-Clinical PIP a series of changes were implemented. First we changed the requirement of screenings from a clinical task to a social worker task. This initial change did not improve the screening process significantly, so additional changes were made to have Mental Health Rehabilitation Specialists complete the screening process. Tracking that screening was completed in a timely manner as part of supervision, and changing the screening tool ultimately improved the project to an acceptable screening process. The screening tool was adapted to identify both Katie A eligible members and those that need mental health referrals, serving two purposes with one process. The changes implemented led to 75% of screenings being completed in a timely manner, and 85% of eligible children receiving ICC services in a timely manner.

## Department of Health Care Services Triennial Onsite Review

The Department of Health Care Services (DHCS) pursuant to the California Code of Regulations, Title 9, Chapter 11, Section 1810.380 conducts triennial onsite reviews of County Mental Health Plans (MHP) Specialty Mental Health Services (SMHS). The onsite review consists of a System Review and a Chart Review. The purpose of the review is to verify that services are being provided in compliance with Chapter 11 and the provisions of the approved federal waiver for Medi-Cal Specialty Mental Health Services.

Mendocino County Mental Health was reviewed by DHCS the week of October 26, 2015. The County has not received the review findings. It was noted, at the exit conference conducted by DHCS, that for the System Review there were 5 attestation items reviewed all were in compliance, 184 questions reviewed with evidence provided and 174 were in compliance, 4 were partially in compliance and 6 were out of compliance. The Chart Review consisted of 10 charts, 5 adults and 5 children. There were 563 claims reviewed. Please note that findings reported at the exit conference are preliminary and could change. Mendocino County Mental Health, as stated, has not received a final report.

## California Department of Public Health (CDPH)

California Department of Public Health conducted a site survey for recertification of Mendocino County Mental Health Services on September 22 – September 25, 2015 on behalf of Centers for Medicare and Medicaid Services (CMS). The survey was in regards to the Conditions of Participation requirements for Community Mental Health Centers. Mendocino County does not operate a Community Mental Health Center nor is it a requirement to do so. The site survey looked at client records, groups and activities, policies and procedures, complaints and unusual incident reports, and services.

After completion of the survey, CDPH issued a report indicating that several deficiencies were found within the Adult System of Care and that the County was not in compliance with the Conditions of Participation for Community Mental Health Centers. In follow up with CDPH in relation to the report it was stated that since we had not operated or billed for any of these services (since 2000) our number should have been deactivated and they would be working with CMS on behalf of Mendocino and other counties in a similar situation to take that action. Due to the fact that the program they were certifying did not exist, no response to their findings was required from us. Once CDPH receives direction from CMS they will contact us with any further direction.

Despite the fact that a written response to deficiencies was not required by CDPH, the County Mental Health Department conducted an internal review of the Adult System of Care to verify that all deficiencies found by CDPH had been corrected and procedures had been put in place to remain in compliance. All items were found to have been corrected and are now in compliance. The County internal site monitor will do a follow up review 45 days from their initial review.



**MENDOCINO COUNTY BOARD OF SUPERVISORS  
STANDING COMMITTEE AGENDA SUMMARY**

**AGENDA ITEM # 4**

- Agenda Summaries must be submitted no later than *noon* Thursday, 10 days prior to the meeting date (along with electronic submittals)
- Send 1 complete original single-sided set and 1 photocopy set
- Transmittal of electronic Agenda Summaries, records, and supporting documentation must be emailed to: [cob@co.mendocino.ca.us](mailto:cob@co.mendocino.ca.us)
- Electronic Transmission Checklist:  Agenda Summary  Supp. Doc.  If applicable, list other online information below

TO: Health and Human Services Committee DATE: February 4, 2016

FROM: Supervisor Tom Woodhouse MEETING DATE: February 8, 2016

DEPARTMENT RESOURCE/CONTACT: Supervisor PHONE: 463-4441 Present  On Call   
 CEO RESOURCE/CONTACT: Woodhouse

Time Allocated for Item: 10 min.

■ **AGENDA TITLE:** Discussion and Possible Recommendation Regarding the Long Valley Health Clinic Telepsychiatry Program

■ **PREVIOUS BOARD/BOARD COMMITTEE ACTIONS:** Present at BOS meeting 2/2/2016 verbally by Supervisor Woodhouse and requested referral to the HHSA standing committee.

■ **SUMMARY OF REFERRAL:** Long Valley Health Clinic is initiating a new Telepsychiatry program in partner4ship with UCSF for their Laytonville patients. Hourly cost is proposed to \$297.00 per hour, and the clinic will need County assistance with a Medical partnership. The purpose of this agenda item is to begin the discussion of a potential partnership.

- **SUPPLEMENTAL INFORMATION AVAILABLE ONLINE AT:** NA
- **ADDITIONAL INFORMATION ON FILE WITH THE CLERK OF THE BOARD (CHECKED BY COB IF APPLICABLE):**

FISCAL IMPACT:			
Source of Funding	Current F/Y Cost	Annual Recurring Cost	Budgeted in Current F/Y
TBD		TBD	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

■ **SUPERVISORIAL DISTRICT:** 1  2  3  4  5  All

■ **STAFF RECOMMENDATION:** Discuss and provide recommendation regarding the Long Valley Health Clinic telepsychiatry program.

■ **CEO REVIEW (NAME):** \_\_\_\_\_ **PHONE:** 463-4441

**COMMITTEE ACTION**  Yes  No **ACTION:** \_\_\_\_\_



MENDOCINO COUNTY BOARD OF SUPERVISORS  
2016 STANDING COMMITTEES MASTER SCHEDULE

**STANDING COMMITTEE ASSIGNMENTS FOR 2016**  
(BOLDFACE TEXT DENOTES THE CHAIR OF THE STANDING COMMITTEE)

<b>CRIMINAL JUSTICE</b>	<b>GENERAL GOVERNMENT PERSONNEL AND LEGISLATIVE</b>
<ul style="list-style-type: none"> <li>■ <b>MEMBERS:</b> TOM WOODHOUSE AND JOHN McCOWEN</li> <li>■ <b>MEETS:</b> Noon *</li> </ul>	<ul style="list-style-type: none"> <li>■ <b>MEMBERS:</b> CARRE BROWN &amp; DAN GJERDE</li> <li>■ <b>MEETS:</b> 1:30 PM *</li> </ul>
<b>HEALTH AND HUMAN SERVICES</b>	<b>PUBLIC RESOURCES</b>
<ul style="list-style-type: none"> <li>■ <b>MEMBERS:</b> JOHN McCOWEN &amp; TOM WOODHOUSE</li> <li>■ <b>MEETS:</b> 9:00 AM *</li> </ul>	<ul style="list-style-type: none"> <li>■ <b>MEMBERS:</b> DAN HAMBURG &amp; CARRE BROWN</li> <li>■ <b>MEETS:</b> 3:30 PM *</li> </ul>

**2016 STANDING COMMITTEE MEETING SCHEDULE \***

CRIMINAL JUSTICE	GENERAL GOVERNMENT	HEALTH & HUMAN SERVICES	PUBLIC RESOURCES
January – No Meeting			
February 8th	February 8th	February 8th	February 8th
March 21st	March 21st	March 21st	March 21st
April 11th	April 11th	April 11th	April 11th
May 9th	May 9th	May 9th	May 9th
June 20th	June 20th	June 20th	June 20th
July <b>TBD</b>	July <b>TBD</b>	July <b>TBD</b>	July <b>TBD</b>
August 8th	August 8th	August 8th	August 8th
September <b>TBD</b>	September <b>TBD</b>	September <b>TBD</b>	September <b>TBD</b>
October 17th	October 17th	October 17th	October 17th
November – No Meeting	November– No Meeting	November– No Meeting	November– No Meeting
December 12th <i>*Final Meeting</i>	December 12th <i>*Final Meeting</i>	December 12th <i>*Final Meeting</i>	December 12th <i>*Final Meeting</i>

**COMMITTEE SCHEDULING OVERVIEW**

On the selected meeting date, committee meetings will commence at 9:00 a.m. and will be scheduled sequentially dependent upon the number of committees scheduled to meet. Committee meeting times will be confirmed the week prior to the scheduled meeting based upon the number of referrals/committee meetings. For scheduling purposes, committee meetings will likely be staggered commencing at 9:00 a.m.; noon; 1:30 p.m.; and 3:30 p.m.

*\*NOTE: This schedule is subject to revision throughout the year; committees may not meet every month.*

**COMMITTEE RESOURCE INFORMATION**

- Committees shall only study matters referred by the entire Board via a Board action/directive. (See *Rules of Procedure Nos. 29 and 30 – Standing Committees*).
- Committee agendas are published on the Thursday prior to each meeting. Departments wishing inclusion of materials should submit such one week prior to agenda publication.
- Agenda distribution includes Committee members, Executive Office, County Counsel, affected Departments, as well as those members of the public requesting inclusion.
- Committee meetings are held at the County Administrative Center unless otherwise stated.
- For additional information please contact the Executive Office at 463-4441.